

Listening and Speaking Assessment Tool

TOPIC: At the Walk-in Clinic				
CLB 3-4: LISTENING AND SPEAKING TASK: Role play making a request for assistance and listening and responding to questions from intake personnel at a walk in clinic.				
LISTENING CRITERIA: understands requests (#3,5) and information questions (2,4,6-8); understands key vocabulary				
Name		CLB Level		
LISTENING: CLB 3 (#1-6) or CLB 4 (#1-8)		SPEAKING: CLB 3 or CLB 4		
Question			Meets	Not yet
		✓		
1	Hello. How are you today?			
2	Have you been here before?			
3	Can I see your Alberta Health Card, please?			
4	What is your address?			
5	How can I help you?			
6	*Tell me about your problem including the symptoms and how long you have had the problem. OR Please describe the symptoms you have and how long you have felt this way (CLB 4)?			
7	*Clarifying question selected from question bank			
8	*What prescription/other medications are you taking? Who is your family Doctor?			
	Thank you. Please wait a doctor will be with you shortly. Bye			
Success: CLB 3 = 5 out of 6 questions; must include *items CLB 4 = 6 out of 8; 2 of *items		Success: CLB 3: Part A and starred (*) items in Part B CLB 4: Part A and (*) items in Part B + fluency		
What you did well:		Next time:		